

U.S.PTO
22386 10/7/18585
112403

**CONTINUING
(1.53(b)) UTILITY
PATENT APPLICATION
TRANSMITTAL**

(Only for continuing applications under 37 CFR 1.53(b))

Attorney Docket No.
1330.1019CDFirst Named Inventor:
Laurence HONARVARTitle: DECISION MANAGEMENT SYSTEM PROVIDING
QUALITATIVE ACCOUNT/CUSTOMER ASSESSMENT
VIA POINT IN TIME SIMULATION

Express Mail Label No.

**APPLICATION
ELEMENTS**

See MPEP chapter 600
concerning utility
patent application contents.

ADDRESS TO:
**Commissioner for Patents
Box Patent Application
PO Box 1450
Alexandria, VA 22313-1450**

1. Fee Transmittal Form
2. Specification, Claims & Abstract..... [Total Pages: 52]
3. Drawing(s) (35 USC 113)..... [Total Sheets: 20] [FIGS. 1-3, 4A-4B, 5-13, 14A-14D, 15-20]
4. Oath or Declaration..... [Total Pages: 6]
 - a. Newly executed (original or copy)
 - b. Copy from a prior application (37 CFR 1.63(d))
5. This application is filed by fewer than all the inventors named in the prior nonprovisional application.
 - a. **DELETE** the following inventor(s) named in the prior nonprovisional application:
Richard Ho and Len Burt.
 - b. The inventor(s) to be deleted are set forth on a separate sheet attached hereto.
6. Verified Statement Claiming Small Entity Status
7. Incorporation by Reference (usable if Box 4b is checked)

The entire disclosure of the prior application (identified in Item 21), from which a copy of the oath or declaration is supplied under Box 4b, is considered as being part of the disclosure of the accompanying application and is hereby incorporated by reference therein.
8. Applicant claims foreign priority benefit to:
9. Application Data Sheet. See 37 C.F.R. 1.76
10. CD-Rom or CD-R in duplicate, large table or Computer Program (Appendix)
11. Nucleotide and/or Amino Acid Sequence Submission (*if applicable, all necessary*)
 - a. Computer Readable Form (CRF)
 - b. Specification Sequence Listing on:
 - i. CD-ROM or CD-R (2 copies); or
 - ii. paper
 - c. Statement verifying identity of above copies
12. Assignment to American Management Systems, Inc. of Fairfax, Virginia at Reel 9810, Frame 0266
 for publication of assignee information under 37 CFR 1.215(b)

ACCOMPANYING APPLICATION PARTS

13. 37 CFR 3.73(b) Statement (*when there is an assignee*) Power of Attorney
14. English Translation Document (*if applicable*)
15. Foreign priority benefit under 35 U.S.C. §119 is claimed.
 - a. Certified Copy of Priority Document(s) filed in prior application No..
 - b. Certified Copy of Priority Document(s) enclosed.
 - c. Certified Copy of Priority Document(s) to follow.
16. Information Disclosure Statement (IDS)/PTO-1449 Copies of IDS Citations
17. Preliminary Amendment
 - a. enclosed herewith.
 - b. incorporated herein (*see Box 21*).
18. Return Receipt Postcard (MPEP 503) (*Should be specifically itemized*)
19. Request and Certification for Nonpublication under 35 U.S.C. 122(b)(2)(B)(i). Applicant must attach form PTO/SB/35 or its equivalent
20. Other:

21. CONTINUING APPLICATION, check appropriate box and supply the requisite information below:

Continuation Divisional Continuation-in-part (CIP) of prior application No: 10/127,445.

Prior application information: Examiner: Romain Jeanty
Group/Art Unit: 3623

Preliminary Amendment:

Cancel in this application original claims of the prior application before calculating the filing fee. (At least one original independent claim must be retained for filing purposes.)

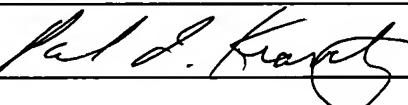
Amend the specification by inserting before the first line the sentence:--This application is a divisional of application number 10/127,445, filed April 23, 2002, now allowed, which is a continuation of application number 09/258,348, filed February 26, 1999, now U.S. Patent No. 6,405,173 issued June 11, 2002.--

22. NEW CORRESPONDENCE ADDRESS CUSTOMER NO. 21,171

21171

PATENT TRADEMARK OFFICE

23. SIGNATURE OF ATTORNEY OR AGENT

NAME	Paul I. Kravetz	REGISTRATION NO.	35,230
SIGNATURE		DATE	November 24, 2003

13281
112403

U.S. PTO

S&H Form (10/03)

NEW APPLICATION FEE TRANSMITTAL		Attorney Docket No.	1330.1019CD	
		Application Number		
		Filing Date	November 24, 2003	
AMOUNT ENCLOSED	\$ 770.00	First Named Inventor	Laurence HONARVAR	

FEE CALCULATION (fees effective 10/01/01)

CLAIMS	(1) FOR	(2) NUMBER FILED	(3) NUMBER EXTRA	(4) RATE	(5) CALCULATIONS
TOTAL CLAIMS	16	- 20 =	0	X \$ 18.00 =	\$ 0.00
INDEPENDENT CLAIMS	2	- 3 =	0	X \$ 86.00 =	0.00
MULTIPLE DEPENDENT CLAIMS (any number; if applicable)			+ \$290.00 =		
			BASIC FILING FEE		770.00
			Total of above Calculations =		\$ 770.00
Surcharge for late filing fee, Oath or Declaration (37 CFR 1.53(f)) (\$130.00)					
Reduction by 50% for filing by small entity (37 CFR 1.27).					
			TOTAL FILING FEE =		\$ 770.00
Surcharge for filing non-English language application (\$130.00; 37 CFR 1.52(d))					
Recordation of Assignment (\$40.00; 37 CFR 1.21(h))					
			TOTAL FEES DUE =		\$ 770.00

METHOD OF PAYMENT

Check enclosed as payment.
 Charge "TOTAL FEES DUE" to the Deposit Account No. below.
 No payment is enclosed and no charges to the Deposit Account are authorized at this time (unless specifically required to obtain a filing date).

GENERAL AUTHORIZATION

If the above-noted "AMOUNT ENCLOSED" is not correct, the Commissioner is hereby authorized to credit any overpayment or charge any additional fees necessary to:

Deposit Account No.

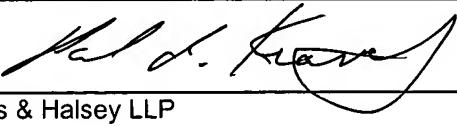
19-3935

Deposit Account Name

STAAS & HALSEY LLP

The Commissioner is also authorized to credit any overpayments or charge any additional fees required under 37 CFR 1.16 (filing fees) or 37 CFR 1.17 (processing fees) during the prosecution of this application, including any related application(s) claiming benefit hereof pursuant to 35 USC 120 (e.g., continuations/divisionals/CIPs under 37 CFR 1.53(b) and/or continuations/divisionals/CPAs under 37 CFR 1.53(d)) to maintain pendency hereof or of any such related application.

SUBMITTED BY: STAAS & HALSEY LLP

Typed Name	Paul I. Kravetz	Reg. No.	35,230
Signature		Date	November 24, 2003

©2001 Staas & Halsey LLP